

VIRGIN MONEY UK PLC (Company)

29 April 2024

Helplines for Virgin Money Shareholders

On 21 March 2024 the boards of Virgin Money UK PLC ("Virgin Money") and Nationwide Building Society ("Nationwide") announced the terms of a recommended cash acquisition by Nationwide for the entire issued and to be issued share capital of Virgin Money (the "Acquisition") to be implemented by means of a scheme of arrangement (the "Scheme").

The next step in the process is for Virgin Money Shareholders to vote on the Scheme. Certain documents relating to voting have now been sent or made available to Virgin Money Shareholders, including the scheme document, which set out further the terms of the Acquisition (the "Scheme Document") and which includes copies of the notices convening the Court Meeting and the General Meeting (both as defined therein).

If you have any questions about the Court Meeting and / or General Meeting or your shareholding you can call the relevant helpline listed below. For further information, including about call charges, please refer to the Scheme Document on Virgin Money's website at www.virginmoneyukplc.com/investor-relations/announcements/ and on Nationwide's website at www.nationwide.co.uk/virgin-money/.

Virgin Money Ordinary Shareholders

0370 707 1172 from within the UK (or +44 (0)370 707 1172 if calling from outside the UK).

Open 8.30 a.m. and 5.30 p.m. Monday to Friday (except public holidays in England and Wales)

Virgin Money CDI Holders

1800 764 308 (or +61 3 9415 4142 if calling from outside of Australia).

Open 8.30 a.m. and 5.30 p.m. (AEST), Monday to Friday (excluding public holidays in Australia)

Virgin Money Share Account Holders

+44(0) 371 384 2937. Please use the country code if calling from outside the UK.

Open 8.30 a.m. and 5.30 p.m., UK time, Monday to Friday (except public holidays in England and Wales)

Virgin Money Share Plan Account Holder

0370 707 1172 from within the UK (or +44 (0)370 707 1172 if calling from outside the UK)

Open 8.30 a.m. and 5.30 p.m. (London time), Monday to Friday (excluding public holidays in England and Wales).

Please note that the helplines referred to above are unable to give advice on the merits of the Acquisition or to provide financial, tax or investment advice. Calls may be recorded and randomly monitored for security and training purposes.